

Gmail

Luis Rosa <sgtluis.rosa@gmail.com>

Desperate need of help

Thu, Oct 27, 2022 at 9:35 AM

Quintan, Mark <Mark.Quintan@ssa.gov>
To: Luis Rosa <sgtluis.rosa@gmail.com>
Cc: Quintan, Mark <Mark.Quintan@ssa.gov>

Good Morning Mr. Rosa-Valentin,

Thank you for your email regarding Social Security benefits for your children. I have forwarded your email to your local Social Security Field Office in Glen Burnie, MD and asked them to contact you as soon as possible to provide you with any assistance you may need. They will contact you using the address and phone number we have for you on our records. If you have recently changed your address and/or phone number, please use the information below to contact us directly or by calling the National 800 Number at 1-800-772-1213 to update your contact information.

The contact information for the Glen Burnie, MD field office is:

Social Security
Glen Burnie Field Office
Suite 1A
337 Hospital Drive
Glen Burnie, MD 21061-9999
Telephone: 866-528-9873

If you wish, you may visit the Glen Burnie, MD Field Office in person. The office is open to the public Monday through Friday, 9:00 AM to 4:00 PM.

If you visit your local office, please keep these very important points in mind:

- You must complete a self-assessment checklist to see if it is safe for you to enter the office.
- Everyone must wear a mask. We will provide a mask if you do not have one.
- Hand sanitizer is available.
- You may need to wait outside because space in our offices may be limited. Please plan for the weather.
- If you do not have an appointment, you should expect long lines, especially during the busy periods in our offices: Mondays, the morning after a Federal holiday, and the first week of the month.

Also if you have access to the internet, another way to get help from Social Security is online at www.ssa.gov.

If you cannot use our website, you can call our National 800 Number (1-800-772-1213) for help. For quicker access to a representative at our National 800 Number, try calling early in the day (between 8 a.m. and 10 a.m. local time) or later in the afternoon (between 3 p.m. and 5 p.m. local time). We are busiest on Wednesdays (Wednesday to Friday) and later in the month.